



UFFICI RELAZIONI CON LA CLIENTELA
CLIENT RELATION OFFICES WORLDWIDE

ITALIA

ALITALIA RELAZIONI CON LA CLIENTELA
ASSISTENZA BAGAGLI
CASELLA POSTALE 23
AGENZIA POSTALE 17
90146 PALERMO
TEL. 199 137 811
FAX 199 125 623

USA E MEXICO

ALITALIA CUSTOMER RELATIONS
5200 WEST CENTURY BOULEVARD, SUITE 495
LOS ANGELES, CA 90045
TEL. 310 338 0555
FAX 310 338 0438

ACCRA

KOTOKA INTERNATIONAL APT ACCRA
TEL. 21761674
FAX 21761674

ADDIS ABABA

RAS DESTA DAMTEW AVE. P.O..BOX 3260
TEL. 1 514400 514640
FAX. 1 510379

ALGERI

HTL EL AURASSI BUREAU N 11
NIVEAU C ALGERS 16000
TEL. 727356
TEL. 727357/8/9
FAX 72764

AMMAN

TERRA SANCTA TOURIST CO LTD
ALITALIA BUILDING WADI SAQRA
PO BOX 2136
AMMAN 11181
TEL. 06 5656211
FAX 06 5656199

AMSTERDAM-BRUXELLES

2/4 RUE CAPITAINNE CRESPEL
1050 BRUSSELS
TEL. 02 5511144/02 5511122
FAX 02 5511143



ATENE

577 VOULIAGMENIS AVE
16451 ARGYROUPOLIS
TEL. 010 9988930
FAX 010 9959125

BARCELONA

AVENIDA DIAGONAL 403
08008 BARCELONA
TEL. 93-2387860
FAX 93-4158379

BELGRADO

APT SURCIN OR TERAZIJE 43/I
11000 BEOGRAD
TEL. 011/676692
TEL. 011/3245000
FAX 011/325267

BUCHAREST

STRADA ITALIANA 25 SECTOR 2
BUCHAREST
TEL. 2315619
FAX 2315622

BUDAPEST

VIA BAJCSY - ZSILINSZKY
NR 12 – 1051 BUDAPEST
TEL. 4832170
TEL. 4832171
FAX 4840307

COPENHAGEN - STOCKHOLM

VESTERBROGADE 6D
1620 KBENHAVN
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FAX 0045/70270292

DUBLINO

ALITALIA BAGGAGE CLAIMS DEPARTMENT, 5 THE ENTERPRISE CENTRE
KELVIN LANE-CRAWLEY WEST SUSSEX RH10 9PT
UNITED KINGDOM
TEL. 0044 1293 426551
FAX 0044 1293 440006

FRANCOFORTE

FRANKFURT AIRPORT CENTER
60549 FRANKFURT AM MAIN
TEL. 069-69505 109/255
FAX 069-69505 192



LISBONA

PRACA MARQUES POMBAL 1/5B
1269-021 LISBOA
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FAX 21-3520680

LONDRA

ALITALIA BAGGAGE CLAIMS DEPARTMENT, 5 THE ENTERPRISE CENTRE
KELVIN LANE-CRAWLEY WEST SUSSEX RH10 9PT
UNITED KINGDOM
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FAX 0044 1293 440006

MADRID

APT INTERNATIONAL DE BARAJAS TERMINAL 1
28042 MADRID
TEL. 91-5161128/5161129
FAX 91-3996654

MALTA

INTERNATIONAL AIRPORT
P.O. BOX 20 2nd FLOOR MIA GUDJA
MALTA
TEL. 356/234454/237115
FAX 356/235124

MOSCA

RENAISSANCE MOSCOW HOTEL
18/1 OLIMPIYSKY PR
129110 MOSCOW
TEL. 095/2583626/2583601
FAX 095/2583627

NICOSIA

EVAGORAS AVENUE AND KING PAUL ST. 2
NICOSIA 1096
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FAX 02/678643

OPORTO

AEROPORTO SA CARNEIRO KM. 15
APT 9 4470 MAIA
TEL. 22/9416849
TEL. 22 9416850
FAX 22/9416851

OSLO

C/O FLYMEGLER 1 GRENSEN 3
N 0159 OSLO
TEL. 2/3358996
FAX 2/2426970



PARIGI

SEPT / ALITALIA
14-18, RUE D'ANNAM
75020 PARIS
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PRAGA

NA MUSTKU 9
11000 PRAHA 1
TEL. 02/24194150/52
FAX 02/24194160

SOFIA

40 GRAF IGNATIEV STR.
1142 SOFIA
TEL. 02/9816702/05
FAX 9816704

TIRANA

RRUGA ISMAIL QEMALI PALL 7/1
TIRANA
TEL. 4/230023
FAX 4/29299

VIENNA

KAERNTNERRING 2 A
1010 VIENNA
TEL. 01/5051707/5057615
FAX 01/5057690

VARSAVIA

UL ZWIRKI I WIGURY 1
WARSZAWA 02-143
MIEDZYNARODOWY DWORZEC LOTNICZY
OKECIE
TEL. 022/6504937
TEL. 022/8467846
FAX 6504940

ZURIGO - GINEVRA

NEUGUTSTRASSE 66
CH 8600 DUEBENDORF // ZH //
TEL. 01/8244530
FAX 01/8244510

LUGANO -- CANTON TICINO

PIAZZA CIOCCARO 11
CH-6900 LUGANO
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FAX 091/9220565



BANGKOK

15FL SSP TOWER 3 - 88 SILOM RD
SURIWONG 10500 BANGKOK
TEL. 02/6341800
FAX 02/6341790

BEIJING

3B 5/F WEST WING CHINA WORLD TRADE CENTER
1 JUANGUOMENWAI AVE ROOM 503/B
100004 BEIJING
TEL. 10/86511120
FAX 10/65054835

BEIRUT

HAMRA ROME STREET
LIBERTY TOWER-8TH FLOOR
PO BOX 5916
BEIRUT
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FAX 011/354379

BUENOS AIRES

1111 CALLE SUIPACHA P 28
1368 BUENOS AIRES
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FAX 011/43109990

CAIRO

NILE HILTON HTL
COMMERCIAL CENTRE
CAIRO
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FAX 02/5779907

CARACAS

AV. ANDRES BELLO
EDF ATLANTIC
PISO 5 LOS PALOS GRANDES
TEL. 212/2084108
FAX 212/2831109

CASABLANCA

TOUR DES HABOUS 17 ETAGE
AVE. DES F.A.R
CASABLANCA
TEL. 2/314181
FAX 2/314462



DAMASCO

FARDOUS TOWER HOTEL
ALFARDOUS STREET
P.O. Box 593
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FAX 011/2215897

DAKAR

5 AVENUE POMPIDOU
B.P. 2052
TEL. 00221/8236503 8238305
FAX 8232470

DUBAI

GREEN TOWER
BANIYAS ROAD – 16th FL.
DEIRA -- P.O. BOX 6594
TEL. 04/2242256
FAX 04/2236148

HONG KONG

806 VICWOOD PLAZA
199 DES VOEUX RD CENTRAL
TEL. 852/25008488
FAX 852/25436300

ISTANBUL

VALIKONAGI CAD 73/6
NISANTASI 80220
TEL. 0212/3151900
FAX 0212/3151970

JEDDAH

GULF PLAZA-MEDINA ROAD-NORTH
2ND FLR APT NR 211 PO BOX 2910
21461
TEL. 012/6644579
FAX 6608328

JOHANNESBURG

OXFORD MANOR
196 OXFORD ROAD, CNR CHAPLIN ROAD 1st FLOOR
ILLOVO 2116
TEL. 011/7214500
FAX 011/7214616

**KUWAIT**

ALMARZOUK BLDG GROUND FLOOR
BEHIND ALBAHAR TVL AGY
SOUR STR P.O. BOX 3172 SAFAT 13032 KUWAIT
TEL. 00965/2414403
TEL. 00965/2426868
FAX 00965/2414427

LAGOS

CHURCHGATE TOWERS 3RD FLOOR
PLOT PC30 AFRIBANK STR
VICTORIA ISLAND PO BOX 2722 LAGOS
TEL. 01/2621435
TEL. 01/2613015
FAX 01/2610435

LIMA

JR MARTIR OLAYA 129 OF 1702
MIRAFLORES
TEL. 01/4473899
TEL. 01/2429606
FAX 01/4478576

MUMBAI

INDUSTRIAL ASSURANCE BUILDING
VIR NARIMAN RD
MUMBAI 400020
TEL. 22/2045027
FAX 22/2040167

NAIROBI

HILTON HTL
PO BOX 72651
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RIO DE JANEIRO

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231 21 ANDAR CEP 20030-021 RIO DE JANEIRO
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SAN PAOLO

AVENIDA SAO LUIZ 50 29 ANDAR
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SANTIAGO

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SYDNEY NSW 2000
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ARGENTINE SQ.
ALITALIA BLDG NO 7 2ND FLOOR
TEHRAN 151-34
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FAX 021/8716477

TEL AVIV

25 HAMERED ST
ZIP 68125
TRADE TOWER BLDG
8TH FL.
TEL. 03/7960700
FAX 03/7960728

TOKIO

TOKYO CLUB BLDG 3 CHOME 2-6
KASUMIGASEKI CHIYODA KU-100-KU 100-0013
TEL. 03/35802181
FAX 03/35802350

TORONTO

5915 AIRPORT RD SUITE 712
MISSISSAGUA ONTARIO L4V1T1 CANADA
TEL. 905/6732442
FAX 905/6736089

TRIPOLI

DHAT ELEMAD TOWER NBR 3
PO BOX 91671
FIRST FLOOR
TEL. 21/3336571/2
FAX 21/3350306

TUNISI

IMMEUBLE MAGHERBIA TOUR B
BLVD 7 NOVEMBRE 1987 TUNIS CARTHAGE
CHARGUIA 2 BP 2035 TUNISIE
TEL. 1/940490
FAX 1/940777